

MODULE SIX

Digital Transformation AI



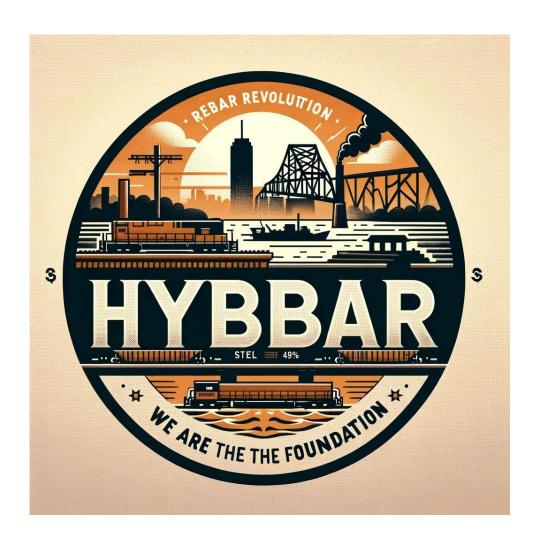
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Our "Oh "" Moment





What Is AI?

Artificial Intelligence is technology that can spot patterns in data, draw conclusions, and act on those conclusions in ways that feel similar to human judgment and interactions.

The key difference from traditional software is that AI isn't just following preset rules — it adapts to the information it's given, even when that information is messy or incomplete.





What Al Is Not

ERROR FREE

INTELLIGENT WITH COMMON SENSE

JOB REPLACEMENT

Perspectives

Levels the playing field

Expands domain knowledge

Solves specific problems, not everything

Enhances efficiency exponentially

Requires humans

TREATAI LIKEAN INTERN

Perspectives

Sankofa AI - Sankofa (SAHN-koh-fah) loosely translates to "go back and get it."

The symbol of a bird with its head turned backward represents the need to look back at our past to learn from it and move forward.

THAT IS HOW WE SUGGEST YOU APPROACH AI

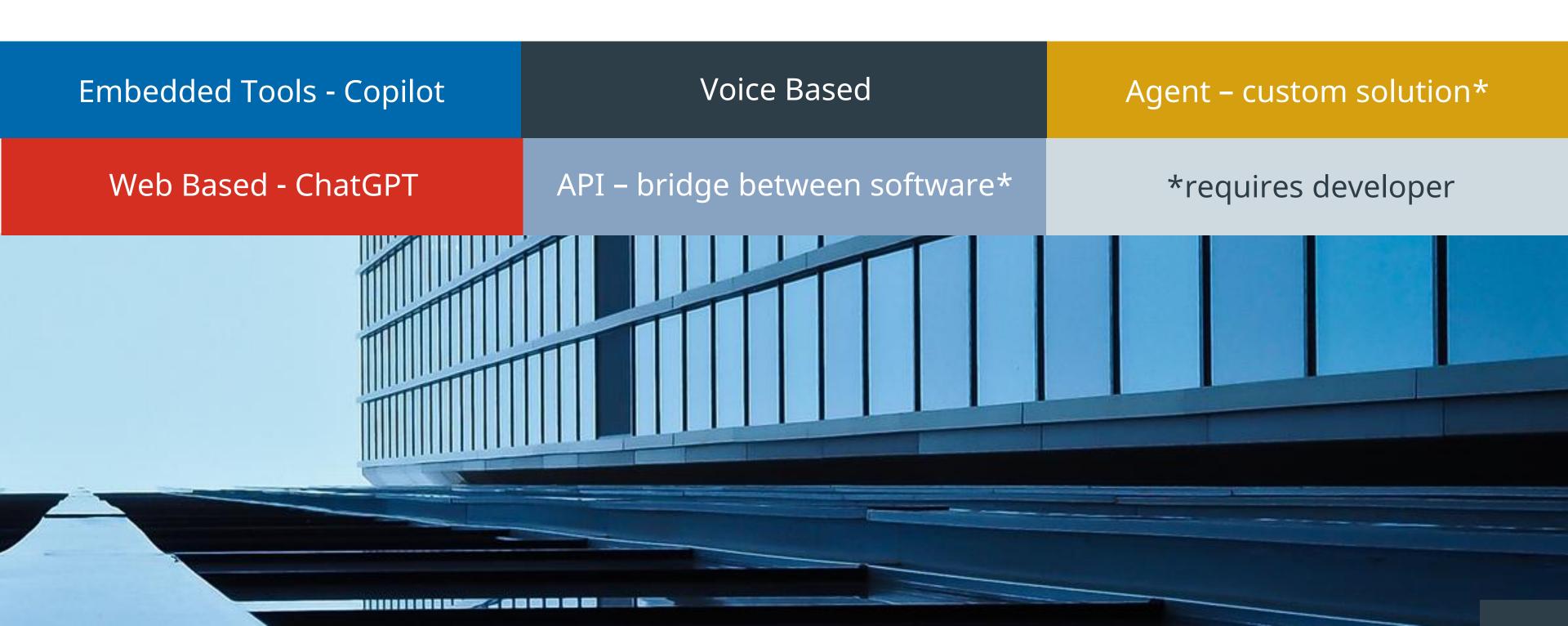


Large Language Models (LLMs)

An LLM is a type of AI that has been trained on a vast amount of data through which it finds patterns. This is what allows it to interact in human ways.



Ways to Interact with an LLM



Do I Really Need to Pay Attention to Al?



AT THE TIPPING POINT

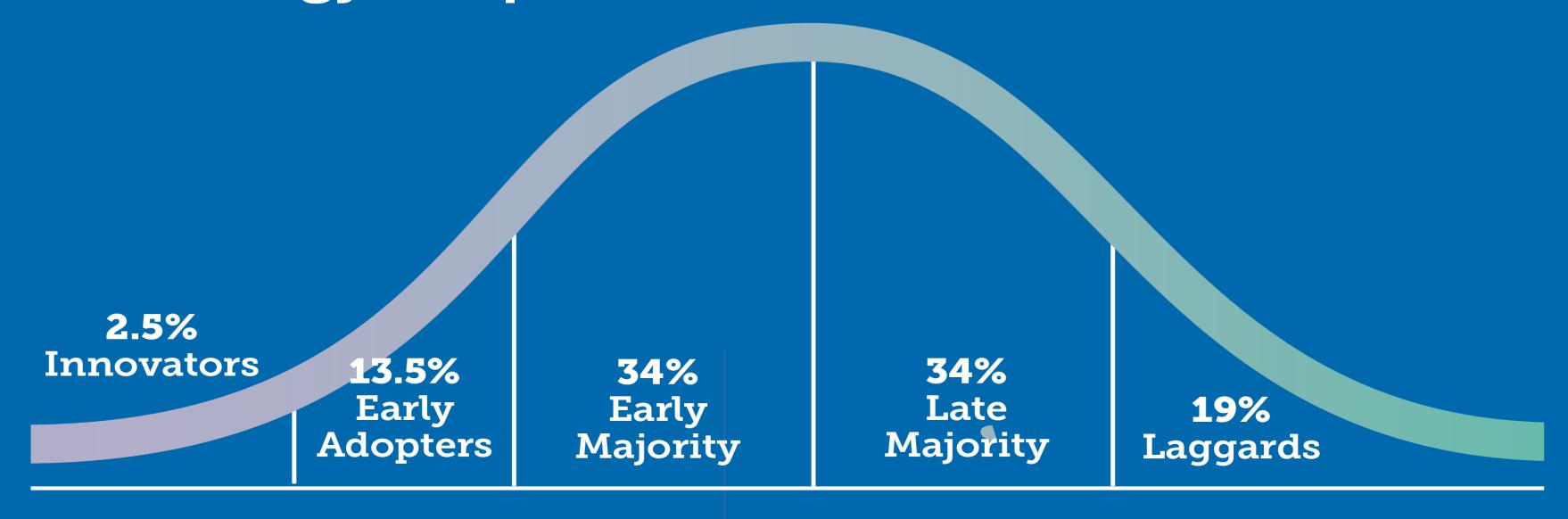


of workers are using AI tools at work, double since 2024 (Gallup¹)

of "knowledge workers" are using AI tools at work in 2024 (Microsoft + LinkedIn²)

¹Q2 2025 Quarterly Gallup workforce studies ²2024 Work Trend Index Annual Report from Microsoft and LinkedIn

Technology Adoption Curve



Moore's law = Traditional technologies advance as processor speeds double every two years. At capabilities, in comparison, are advancing every 6-7 months.

To keep pace on the curve, you must nearly 4X your previous tech adoption rate or risk falling behind.



Keeping Pace with Business

During a single workday, employees can be interrupted up to 275 times by meetings, emails, or pings.

60% of meetings are ad hoc versus scheduled.

Executives spend an average of 23 hours per week in meetings.

Meetings after 8 p.m. are also up 16% YOY, driven by an increase in cross–time zone work.

Can I Trust Al?

We accept flaws in human judgment and logic but demand perfection in AI.

The model matters - Reasoning and Deep Research

Data matters – Garbage in, garbage out. Data structure.

Treating AI like an Intern. Train. Task. Review. Repeat.

Prompting

Testing

Ongoing training, support, maintenance



Al is currently the worst it will ever be.

What About My People?

Human First

Hard to find or attract skills

Advance existing superpowers

Technology teammates

Human with Assistant

Human-Agent Teams

Human Boss with Agent Team



go back and get it

Possibility or Problem + People

Accessible + Accurate Data

Scope PRD (Product Requirements Document)

actical PRD (Product Requirements Document)

Success

Sustain

Six Final Takeaways

Develop an AI Usage Policy – Your team will use AI whether you're ready or not.

Treat Al like an Intern – Train. Task. Review. Repeat.

We are not one-size companies so one-size, off-the-shelf solutions tend to disappoint.

Review T&C's (actually •• at them!) If the tool is free, your data is the payment.

Changes to R&D deductions – ask your CPA.



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